

REENA REGIN

PROFILE

I am a Senior Business Analyst and a Project Manager with over 10 years of experience in the IT industry; successfully delivering key IT projects for a Fortune 10 global conglomerate in the Sourcing and Finance domains for its Power, Infrastructure and Global Operations business units. These include full life cycle development & maintenance projects, complex ERP upgrades and large scale system integrations and migrations.

My experience & expertise in core areas like technology, project management, business analysis and global delivery along with good business acumen enables me to be an effective interface between business and technology – which has been widely appreciated.

KEY SKILL SNAPSHOT

- Quick to adapt, self-starter, pro-active, excellent communication skills, and skilled in delivering results as an individual contributor, team member or a team lead.
- Authored Business Requirements documents, Functional specifications, Test plans, Test case documents and Management review reports.
- Facilitated requirements gathering workshops and numerous end user training sessions.
- Managed key stakeholder relationships and periodic reviews with end business users, functional users, technical teams & internal leadership.
- Strong technical background and full project life cycle experience gained as a former analyst.
- Extensively used BI tools like Spotfire, Tableau and SQL to extract reports and create dashboards out of them.

EDUCATION:

- B-Tech in Computer Science from Mahatma Gandhi University, Kerala.

TECHNICAL EXPERTISE:

Languages : PL/SQL, SQL
Tools : Mercury Quality Center, Oracle SQL Developer
BI Reporting : Cognos, Tableau, Spotfire

PROJECT DETAILS: (All projects executed for Birlasoft Ltd., Bangalore, India)

1. Project : Business Analyst for Deflation Tracking & Reporting System

Client : GE – POWER

Duration : APR-14 till date.

Description : Deflation tracking system is used to track Savings/ Deflation for every large purchase within the customer organization.

Role

BA and PM for System Evolution of the existing system

- Responsible for the functional evolution of the system by eliciting requirements of new functionalities and developing them for new systems and enhancements.
- Co-developed test plans and test designs, led end to end application testing, system integration testing and user acceptance testing.
- Trained end users including Senior GE leadership on a regular basis.
- Project Manager and Functional lead. Manage a team of 3 direct reports.

Functional Consultant

- Responsible for extracting reports, generating summary level dashboards, performing data analysis and running adhoc reports.
- Monitor the system interfaces to ensure their accurate functioning. Analyze impact of system evolution on interfaces/ integrations and vice versa.
- Collaborate with functional, application and Tech support teams for interface upkeep, break/fixes, system enhancements and new integrations.
- Functional Testing for all system/ environment related changes.
- Identify areas of potential process simplification and /or process improvement/ automation and drive such projects to completion.

Reporting Tools: MS Excel, Oracle SQL Developer, Tableau, Spotfire

Interface Tools: Informatica (overview)

2. Project : Business Analyst for a complex ERP upgrade

Client : GE – Renewable Energy

Duration : JAN-12 till APR-2013.

Description : Critical server upgrade for Oracle ERP system with nearly 100 integrations.

Role

- Responsible for communication of the new configuration settings to all integration teams & ensuring implementation of the same as per agreed schedule.
- Provide inputs for SIT Test Plan development and coordinate with integration teams for successful execution of the test plan.
- SIT & UAT testing support - Collaborate with technical and business teams as a SPOC for all interface testing related issues & their resolutions.

3. Project : Business Analyst for Sourcing Functional Support

Client : GE – INFRA

Duration : OCT-05 till DEC-11.

Description : eSourcing is an Oracle based home grown application suite for the source-to-pay business process. Played the roles of Business Analyst & Developer over the course of 6 years on multiple projects; involving customization, enhancements, integrations and on-going support.

Role

Business Analyst:

- Requirements gathering, functional specification development & documentation for Spend Analysis and various Workflow implementations. Business Process improvements.
- Created Spend Dashboards in Cognos & MS Excel for leadership reviews.
- Co-ordinate with 3rd party Suppliers & GE functional leaders for status updates and data gaps.

Development:

- Development of new functionality, Implementation of enhancements, End to end testing for Competitive Bidding Workflow Process.

Support:

- Responsible for performance monitoring, reporting, RCA & bug-fixes.

REFERENCES

Will be provided on request