Shweta Bhat

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Australian Permanent Resident Visa holder
Location: Canberra

Profile Summary

- **8+ years of IT experience**

- **Have done extensive web application testing and Client Server testing**

- **Have exposure to Database validations and localization testing**

- **Good analytical skills.**

- **Excellent team player with good communication skills.**

- **Have attended automation trainings for beginners on QTP and Selenium**

Tools used:

HP QC, Mantis, Bugzilla, Eclipse, TOAD, MSSQL, SOAP UI, Junit, Tableau (exposure)

Job Experience

Company: Accenture (Client – Cisco)

Project   : Country Enablement

Project Duration: September 2014 - Jan 2016

Assigned Role   : QA PMO

Project & Assignment Description
Country Enablement project involves upgrading Oracle from 11i to R12. This required migration of all existing countries from 11i to R12 platform. Migration was taken with respect to operating units - UKH, ROW, Americas (America & Canada) BV_Italy_Japan and India, Russia as part of different quarterly releases.
Role :
1.   I was involved in kick off sessions for the releases. Presentation to the QA Leads on the timelines, high level QA strategy.
2.   Closely worked with the Tableau team to get all QA reports on the dashboard for management reference
3.   Collaboration with QA leads, PMO onshore and follow up on defect closure

4. Follow up on issues with overall knowledge of data flow and insight on the order creation process.
5. Daily reports for management and all exit reports
6. Driving defect triage of projects under country Enablement program which involved 1000 to 8000+ test cases varying with the operating units and huge number of critical defects across different tracks. Teams across the globe – US, China , India participated in the triage online meetings.

Project   : Cisco WebEx

Project Duration : July 2011 - July 2014

Assigned Role   : QA Analyst

Project & Assignment Description
Project: MyResources Application
MyResources Application is a self-service portal for end customers for buying a meeting product and to manage their account hence after. Number of projects were taken w.r.t this application over the course of time.
1. The different projects include
• Testing of WebEx11 product Signup, upgrades, downgrades - One of the meeting product with different specifications of attendees, audio, storage. This was implemented for different countries.
• Support ticket management module change request testing
• Migration of data to R12 – Testing of the entire customer facing application for the migration
• Launching of the web app on the new version of Samsung tablet – Testing the web application for tablet compatibility.
• Testing of migration due to the change in provisioning system
3. Testing activities included - Cross browser testing, Localization testing, database testing, Akamai testing, Export compliance testing, GEOIP behavioral testing, Credit card payment related security testing, payment default testing and many more
Role:
1. Participation in FSD walk through and analysis
2. Identifying Scenarios as a SME for the Track
3. Test Case authoring and internal review of test cases
4. Monitoring the team of 4 and Participating in Defect Triage from QA
5. Functional Test Case execution
6. Driving E2E testing and QA delivery / Sign off

Project   : Cisco WebEx (Client – Cisco)

Project Duration: December 2009 - July 2011

Assigned Role   : QA

Project & Assignment Description
Cisco WebEx - Customer facing account management project was a managed delivery project to Accenture in which I was playing the role of a QA. This was the first time this project was given to a partner from cisco and was a great challenge in harnessing all the knowledge from the Client and completes the work.

Role :
1. Participate in Requirement discussions with client
2. Scenario authoring
3. Test Case authoring
4. Get the entire QA setup of Defect tracking from Mantis to QC

Company : Subex Systems

Project : **Revenue Assurance Product - Moneta**

Project Duration: February 2007 - August 2008

Assigned Role : **Software Engineer**

Project & Assignment Description
Role Description:
Manual Testing

Responsibilities:
-Responsible for Reviewing the Requirements and Functional specification documents.
-Involved in preparing test cases for different scenarios.
-Involved in preparing unit test cases using JUnits.
-Involved in performance benchmarking and enhancements.

Platform :
Windows XP, Java 1.5, .Net 2

Project Summary:
Moneta is a revenue assurance product used by the telecom Service providers to conduct health checks, detect Call Detail Record (CDR) leakages at network level.It is achieved by recording and monitoring the consistency of CDRs from different network switches.

Tools and Technologies used:
Java,C#,MSSQL,Junit

Project : **Data Conversion Tool - Diamond**

Project Duration: February 2008 - May 2008

Assigned Role : **QA**

Project & Assignment Description
Role:
Manual Testing

Responsibilities:
-Involved in preparation of test plan.
-Involved in preparing functional test cases and executing them.
-Involved in Smoke testing of various features.
-Involved in UI testing related to the Configuration
-Involved in test data preparation.

Platform:
Windows XP, .Net, Java 1.5, MSSQL 2005

Project Summary:
Diamond is a tool for parsing telecom network elements generated data into Product
(Product - Moneta) compatible format. It supports parsing of ASN1, Binary, Ascii, XML
data formats. It also involves configuration for intermediate manipulation of data.

Tools and Technologies used :
Java 1.5, C#

Project   : Telecom Contract -Invoice Management

Project Duration: July 2006 - February 2007

Assigned Role   : QA and Support

Responsibilities:
-Involved in requirement gathering for enhancements.
-Involved in unit testing of different features and executing system test cases.
-Involved in testing change requests with respect to different modules of the
application.
-Involved in preparation of User Manual
Tools and Technologies: Windows XP, Bugzilla