



Four Seasons Hotel Sydney uses RedBalloon for a flexible recognition program that creates memorable experiences.

The story of Four Seasons Hotel and Resorts, which opened its first hotel in 1961, is a tale of continual innovation, remarkable expansion and a single-minded dedication to the highest of standards.

As Four Seasons Hotel Sydney works towards phenomenal growth in the next decade, they consider their most valuable partners to be their employees.

How RedBalloon helped:

Four Seasons Hotel Sydney uses RedBalloon as a flexible way to reward and recognise their people with two Employee of the Month awards and a quarterly leadership award. RedBalloon is also used by Four Seasons Hotel Sydney to recognise team members' special occasions and values-based behaviours.

“Our employees love the variety of RedBalloon, that they can choose any type of experience they may be interested in, and in most cases experience it with a friend or partner” said Nicole Salonga, People & Culture Manager at Four Seasons Hotel Sydney. Nicole says “customer service from RedBalloon is always super friendly and professional, my emails and requests are always answered promptly.”

RedBalloon helps you create a recognition programme to show appreciation for individuals or teams who reach specific targets, demonstrate key company values, reach

“Tours and dining tend to be the most popular experiences. Giving an experience is more than the gift, it creates lasting memories rather than giving a cash prize that is just spent”.

Nicole Salonga, People & Culture Manager