

#### CONTACT

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## **TECHNICAL SKILLS**

Accounting (MYOB & Xero)

Task Management Software

CRM & Sales Management

Shopify/Basic Web Admin

**POS Systems** 

Adobe Suite

MS Office Suite

Google Suite

## PROFESSIONAL SKILLS

Sales
Marketing
Financial Fundraising
Business Analytics
Fashion Show Production
Fashion Illustration
Technical Illustration
Sample Room Production
Fashion Business Management
Sourcing
Trend Forecasting
Digital Ecommerce

# ANGIE MARTIN BRAND MANAGER

# **PROFILE**

During my time working as the sole Sales and Marketing Manager for Green Hip, the brand has been transformed into a top emerging stakeholder within the highly competitive workwear market.

Through my extensive knowledge in garment design/production, marketing, sales strategy, stock management, and merchandise planning I have achieved an impressive 472% increase in sales as compared to the first year of employment.

I believe it is now time for me to migrate my brand management skills to another Australian company who is actively seeking someone who can help take their brand to the next level.

# **EDUCATION**

2016 - 2017 St. Peters Institute

Certificate IV in Accounting - Melbourne, Australia

2014 - 2015 Kangan Institute

Diploma of Fashion and Textile Merchandising - Melbourne, Australia

2013 - 2014 La Trobe Universtity

Bachelor of Business: Event Management - Melbourne, Australia

2009 - 2012 Fanshawe College

Fashion Design: Advanced Diploma Program - London, Ont. Canada

# PROFESSIONAL EXPERIENCE

Throughout the years of increasing my skillset through industry specific education, managing retail and wholesale brands while running my own fashion label and charity I have been able to create a vast amount of experience and passion for brand management.

Green Hip - Brand, Sales and Marketing Manager Geelong, Victoria Present - 2014

#### Overall

- Responsible for coordination and organisation of multiple internal functions of the brand including design, production, wholesale/retail sales and marketing.
- Serviced customers in showroom, sales events, stockist store and online environments.
- Directed, planned, developed and implemented strategies to generate increased sales and overall business growth.
- Direct and develop annual Merchandising Plans.
- Direct public relation strategies to build and maintain brand's image/reputation.
- Brand management and marketing.

#### Sales

- Arrangement and presentation of sales appointments. to stockists and corporate business and government sales meetings.
- Organisation and manning of stalls at expos/markets.
- Sales forecast planning and reporting.
- Daily sales processing, including recording in the accounting system.
- Stock management.
- Manage speedy communication for customer enquiries.
- Preparation of quotations and PO sales invoices for customers.
- Management of brand's back order/pre-orders.
- Management of customers returns/exchanges and communication.
- Maintain great customer service.

#### Marketing

- Responsible for EDM development and brief design of key brand messaging.
- Coordination with Graphics team to deliver EDMs in line with marketing calendar.
- Conduct market research to support the marketing objectives.
- Schedule all EDMs on a weekly basis.
- Manage the online blog and website content.

#### Manufacturing

- Strong garment product knowledge to demonstrate product differentiation while absorbing customer feedback of products.
- Responsible for product specification packages for manufacturers.
- Assist in product updates, new product development/design and production
- Assist in the Quality Assurance process and reporting of PO deliveries/product sampling.
- Assist in reporting of faulty garments discovered from consumers.

# Green Hip - Sales and Warehouse Manager Altona, Victoria

2013 - 2015

- Day-to-day sales and warehouse logistics.
- Manage customer satisfaction.
- Sales representative for corporate sales visits, trade shows and events.
- Responsible for TOP visits to international manufacturers.
- Accountable for inventory management for quality control and stock.
- Quality control management for manufacturing improvements.
- Technical illustrations and specification packages for manufacturers.
- Assisted in product development as well as the sourcing of manufacturers for local/offshore needs.

# Decjuba - Training Manager Melbourne, Victoria

2012 - 2016

- Responsible for training regional managers as well as store managers for all of Victoria.
- Responsible for store KPI sales, profitability and overall operations.
- Oversaw stock management, stock take and security as well as roster creation and management of retail store team.
- Visual merchandising, housekeeping and closing of retail locations.
- Assisted customers in determining their needs and wants on the sales floors, fitting rooms and cashier through POS system.

# Viscount Pharmacy - Technician/Assistant London, Ontario Canada

2012-2016

- Prepared and organized patients medication.
- Enter patients medical scripts into filling system.
- Point of contact for client altercations for conflict resolution.

# Jacob Boutique - Sales Representative London, Ontario Canada

2008 - 2010

- Assisted customers in determining their needs and wants on the sales floors and fitting rooms.
- Cashier through the use of POS system as well as assisting in the opening and closing operations of store.

# Ani Designs - Designer/Owner London, Ontario

20002 - 2016

- Responsible for brand's fashion designs, product development and artwork creations through trend and market research.
- Financial and strategic sales and marketing forecasting.
- Responsible for the sourcing and manufacturing for products.
- Negotiation of pricing and open-to-buy costing for collections.
- Managed seasonal promotions, marketing and networking.

## REFERENCES

Olivia Thwaites Founder of Green Hip Mobile: 0424 292 920 olivia@greenhip.com.au

Michael Fenemore Senior Educator - Fashion, Textile & Merchandising Phone: 9425 5658 Mobile 0419 007 258 mfenemore-cocks@kangan.edu.au

Nigel Eru Educator - Fashion, Textile & Merchandising Mobile 0431 539 228 NEru@kangan.edu.au

> Eden Brownlee Founder of Ozkilts Mobile: 0402 704 514 eden@ozkilts.com

#### PERSONAL SKILLS

Leadership

Time Management

Communication

Organization

Honesty

**Problem Solving** 

Loyalty

Public Speaking

#### **INTERESTS**

Travelling Volunteering **Animals Art Exhibitions** Kayaking Skydiving **Tastings** Cooking Reading Personal Development

## INTERNSHIP EXPERIENCE

F & N Kingston Nominees – Design Assistant

1 Claremont St. South Yarra, Victoria

2012

- Experience in sending out sampling parcels, story board creations, catalogue styling and trend forecast analysis.

Alexi Freeman - Production Assistant

2012

Level 1, 66 B Johnston St. Collingwood, Victoria

Experience in production and development of Summer 2012/13 orders

Fisher and Company - Sales and Merchandising Assistant 515 Richmond Street, Richmond Row, London, Ontario

2008

Expanded retail sales, marketing and merchandising knowledge.

#### PROFESSIONAL VOLUNTEER EXPERIENCE

2012 Unbound

- Sponsorship Liaison, Executive Treasurer and Media Coordinator/Executive Promotions Assistant
- Projection and allocation of budget through strategic planning.
- Sourcing sponsorship opportunities.
- Execution of VIP Behind the Scenes Tour for brand awareness.
- Planning, implementation and marketing of fundraising events.

2011 Unbound

- Head Cuer
- Responsible for rhythm and timing of the fashion show.

2011 Fanshawe Open House

Presented to potential Fashion Design students and parents.

2010 Unbound

- Escorted VIP guests to their seats as a VIP Usher.

# PERSONAL VOLUNTEER EXPERIENCE

Green Hip - Tree Planter Colac, Victoria 2016 - 2017

- Instrumental in planting over 18,000 native trees, grasses and shrubs on a communitybased farm land.
- Assisted organisers with management and transportation of volunteers.

STAND - Vice President/President

2010

London, Ontario Canada

- Head of financial and strategic planning to meet groups core objectives.
- Responsible for event planning and implementation of marketing and advertising campaigns, including creation of posters and business cards.

Projects Aboard - Spoken English Teacher Ethiopia

2009

Taught spoken English to fourteen classes while assisting child care workers in an AIDS orphanage.

Projects Abroad - Volunteer Ghana

2008

- Assisted Habitat for Humanity in building schools and houses while also working with child care workers in an orphanage.

Sharing the Holiday Spirit - Creator London, Ontario

2006 - 2008

- Creation and implementation of organisation.
- Development of marketing campaigns and organisation of donated food and clothing packages.