### NEHA ARORA

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### SOFTWARE TESTER

### *I’m a passionate Software Test Engineer who is attentive to details. Having taken the scenic route into testing I’ve found an extremely rewarding career. I help engineering teams with my following skillset.*

### Work closely with all stakeholders including developers and business partners to align teams on testing best practices.

### Integrating Selenium with JMeter for Performance Testing.

### Checking on quality – prioritizing the must have changes from the nice to have.

### Running manual processes including regression, integration, smoke, functional, system and exploratory testing.

### Expertise in using TestNG Annotations and Assertions.

### Setting up automated tests using Selenium Web Driver (Java).

### Integrating Selenium with JIRA for automatic creation of tickets.

### Experience in designing Page Object Model (POM) and TestNG based automation framework using Selenium WebDriver, Java, TestNG and Apache POI.

### Working on Cross browser testing, browsers like Mozilla Firefox, Google Chrome and IE using WebDriver.

### Pro-actively participated in all facets of project development; trained and coordinated juniors, ensuring that all policies and procedures were fully followed.

### Identify problem areas in projects routine tasks and making recommendations on how to overcome them. KEY EXPERTISE

* Regression & Negative Testing
* UI & Compatible Testing
* SDLC Agile Methodology
* Jenkins
* JIRA, TFS, Click up
* Redmine, Confluence
* Selenium Web Driver
* Database Testing
* Data Interface and Migration Testing
* Web Services and Mobile Testing
* SQA Testing and Methodologies

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### ACHIEVEMENTS

* Appreciated by client for being detailed oriented and focusing on accuracy of requirements. Recognized for taking ownership and delivering quick results.
* Awarded in 2019 for delivering high quality product.
* Secured team of the quarter award in last quarter 2016 for successfully delivering 4 sprints which includes various major Change Requests and minor enhancements.
* Integrated new product into existing application with 99% accuracy within very tight deadline.
* Awarded Star of the month award in 2018.
* Recognition mails from senior management team for handling client administration single handedly.
* Appraised for consistent growth with strong client focus in all the annual performance reviews.
* All project milestones were completed ahead of schedule. Low error rates and high levels of user uptake.

### PROFESSIONAL EXPERIENCE

**Working as a FreeLancer (Crowdsprint) Oct 2019- till date**

Crowdsprint is proud to be the first crowdsourced testing company originated in Australia that offers 14 years of combined digital testing experience along with Revolution IT, leader software testing company in Australia.

**Project: 753/Infinite Voyage Crowd Testing**

**Environment: iOS, Android**

* Perform functional testing.
* Check the UI aspects on specific mobile devices.
* Creating Test cases and executing them.
* Perform negative testing.

**Admiral Technology Pvt Ltd. (Senior Software Tester) June 2017- Sep 2019**We are the technology support wing of Admiral Group, one of the most trusted firms providing insurance products across the world for over two decades. Admiral Technologies is a 100% owned subsidiary of Inspop.com Limited, UK, providing IT Services and Technology support provider. The company started its operations from India on 16th January 2009. It is now in turbo mode to meet the growing demands of the group companies.

**Project: GoSahi.com**

**Environment: .Net Framework, Angular, Selenium Web Driver, SQL Server, Oracle**

* Creating Automation script for Sanity Testing and executing weekly.
* Preparation of RTM (Requirement Traceability Matrix)and Compatibility Matrix.
* Performing Smoke, Alpha, Beta, Functional, System Integration, Regression and Sanity Testing
* Responsible for all release activities at including JIRA updating, documentation work.
* Close coordination with the Business users and SMEs for the functionality development, clarifications,

documents creation for their sign off.

* Published daily/weekly/monthly contractual reports used to analyze the application support teams
* PBI’s or task for incidents, problem, changes & service requests
* Responsible for setting up the production and testing environment and deploying the latest code and tools.
* Good Knowledge of Insurance Domain.
* Back up the Project Systems and Reporting Manager as applicable.
* Involved in requirement analysis and designing, creation of project plan, risk mitigation plans for various system integration applications.
* Perform Functional and Non-Functional Testing.

**Hicom Information and Services, Noida, India (Senior Software Tester) Jun 2017 – Dec 2017**

Hicom offer a flexible, tailored service supported by a wide range of software development platforms that can be shaped around your business objectives and expectations. Committed to delivering a first-class service, we can manage all or any part of your software development life-cycle from project recovery work to full-scale project design & delivery.
For over 30 years’ experience we have been delivering solutions that meet challenging industry requirements and the growing demands of an evolving business world by automating complex workflows and making difficult processes easy to understand

**Project: HAAD (HPL)**

**Environment: .Net Framework, SQL Server 2016, SQL Profiler, TFS, Selenium WebDriver, Visual Studio**

* Manual test case design and review and their execution as required in Test link, Excel, MTM
* Perform Functional and Non-Functional Testing.
* Work with business partner to elicit high-level requirements and capture business needs and documentation of business requirements
* Involves in eliciting the requirement for the development of the product, creating functional documents, user manuals etc.
* Provide functional support for preparation of test cases and plans -create test plans/test scenarios/test cases/ test data, test cases review, execute test cases, test scenarios.
* Formulating and writing functional design document/technical design document proposals, business

cases based on client requirement, analysis and insights.

* Close coordination with the Business users and SMEs for the functionality development, clarifications,

documents creation for their sign off.

* Published daily/weekly/monthly contractual reports used to analyze the application support teams
* PBI’s or task for incidents, problem, changes & service requests.
* Preparation of RTM (Requirement Traceability Matrix) and Compatibility Matrix.
* Resolution of enhancements and Defects raised by the Customer.
* Execution of Unit testing, System Testing, Regression Testing, and Integration Testing.
* Carried out impact analysis for the changes requested by the client.
* To drive lean and quality projects in the team.
* Execute short term projects along with the regular reporting.

**InfoAxon Technologies Pvt Ltd., Noida, India (Software Tester) September 2015 - June 2017**

InfoAxon is "India's First Global Open Source Integration Company" with over a decade long record of successfully solving content and information management, knowledge sharing, collaboration and user engagement challenges for its customers globally.

**Project: Yaskawa (Yaskawa.com)**

**Environment: Liferay Framework, Oracle Database Server, JAVA**

* Manual test case design and review and their execution as required in Test link, Excel, MTM
* Work with business partner to elicit high-level requirements and capture business needs and documentation of business requirements
* Close coordination with the Business users and SMEs for the functionality development, clarifications, documents creation for their sign off.
* Responsible for all release activities at including JIRA updating, documentation work.
* Involves in effort estimations with technical team to ensure smooth delivery at end of the sprint.
* Preparing and maintaining documents (User guides, QA Release notes, MOM’s etc) and uploading to Confluence for defects, enhancements and developed modules.
* Responsible for all release activities at end of every sprint including JIRA updating, Sprint Backlog updating and documentation work
* Performing Smoke, Alpha, beta, Functional, System Integration and Regression and Sanity testing.
* Involved into build and deployment process of this project.
* POC completion for new major enhancement with the latest available technology.
* Closely Monitoring the Root cause analysis sessions & grooming sessions of the clients with Scrum master and team.
* Communication with onsite and offshore testing partners.
* Good knowledge of Automobile and Ecommerce domain.
* Managing & validating the sprint signoffs submitted after each successful sprint completion.
* Handling sprint deliverables at the end of each sprint.
* Creating, adopting and implementing test plans, which ensure acceptable quality and integrity of the software application.

### EDUCATION

***July 2011 – June 2015***

* Bachelor of Technology in B-Tech (CSE), APJ Abdul Kalam University, Uttar Pradesh, India 2015